



2019/2020

COURSE CATALOGUE - BACHELOR PROGRAMMES

# **COURSE CATALOGUE**

# BACHELOR PROGRAMMES 2019/2020

**ECONOMICS** 

**BUSINESS ECONOMICS** 

# Sadržaj

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# **WINTER SEMESTER**

COURSE INFORMATION		
Course name		
	BASICS OF MANAGEMENT	
Degree	Undergraduate	
Semester	Winter	
Recommended ECTS	6	
Course status	Compulsory	
Course leader	Ivona Vrdoljak Raguž, Ph.D., Assoc. Prof.	
e-mail ivona.vrdoljak@unidu.hr		
COURSE DESCRIPTION		

The concept and definition of management. Functions and tasks of management. Managerial skills. Theories of management. Ethics and social responsibility management. The importance and influence of internal and external environment on management, enterprise relationship - the environment. The impact of culture on management companies. Basic provisions of the planning concept, content, level and types of planning stages in the planning process, the time horizon for planning and accountability. Strategy and strategic planning: definition of strategy, strategic management. Decision-making: the nature, models, process and technology decision-making group decisions, Decision Support Systems. Organization: Organization principles, formal and informal organizations, organizational structure (the basic shapes and models, and factors of influence). Leadership: meaning and theories of leadership, functions and roles of leaders, leadership styles, leadership models, modern approach to leadership. Motivation: approaches and theories of motivation. Planning, recruitment, selection and development of human resources: defining staffing, recruitment, selection, training and staff development. Performance evaluation and management compensation: concept, characteristics, content and methods of performance evaluation, compensation, and their shapes. Interpersonal processes: the group, interpersonal conflicts and communication. Control: the importance, function, system and process controls, types of control techniques and methods, the success of control. Methods and techniques: methods of financial control, methods of control operations, marketing and human resources. Modern approaches, trends and changes in management (TQM, BPR, learning organization, crisis management, conflict management,...).

## **Learning outcomes**

The course enables the development of specific and general competencies, knowledge and skills. Specific competences and skills are developed within the framework of seminar papers and exercises by developing project tasks according to student preferences. The aim of the course is to increase the ability to understand management as a process, function, science and profession. Introducing students with basic concepts, theories and management functions such as: planning, organizing, leading, managing, managing human resources and controlling. Students will be able to distinguish managerial functions from different perspectives and management levels, analyze the internal and external environment, analyze organization's organizational resources, create enterprise SWOT analysis, select business strategies, create portfolio matrices, solve management problems at all levels of management in different activities and types of organizations, identify ways and circumstances in which managers make decisions, understand the importance of human resource management issues for enterprise development, manage enterprise groups, manage conflict situations, understand the issues of ethics in business and the importance of applying socially responsible business.

understand the issues of ethics in dustness and the importance of applying socially responsible dustness.			
TEACHING MODE			
⊠Consultations			
□Field work			
⊠Exams			
INATION METHOD			
Other:			

READING					
Compulsor					
1.	Robbins, S. P., Coulter, M., Management, Eleventh Editon, Prentice Hall, USA, 2012.				
	2. Draft, R.L., New era of management, South-Western, Cengage Learning, Australia, 2012.				
Optional re					
1.	DuBrin, A., Essentials of Management, Ninth Edition, Cengage Learning, Australia, 2010.				
2.	Kurtz, D. L., Boone, L. E., Contemporary Business, 14 th Edition, John Wiley and Sons, USA, 2011.				
3.	3. Certo, S. C., Certo, S. T., Modern Management, Concept and Skills, Twelfth Edition, Prentice Hall, USA, 2012.				
	LIST OF TOPICS				
No.			Hours		
140.		L	E	S	
1.	Introduction lectures: functions, activities and role of managers, managerial skills, management as a science and skill. Case study.	2	2	0	
2.	Development of management theory. Case study.	2	2	0	
3.	Management and environment: conceptual definition, external and internal environment, enterprise-environment relationship. An example of PEST analysis and SWOT analysis.	2	2	0	
4.	Ethics and Social Responsibility of Management. An example of social responsibility of managers and management.	2	2	0	
5.	Basic planning features: concept, content, levels and types of planning, stages in the planning process, time horizon and planning responsibility. Prediction methods: regression analysis and moving averages.	2	2	0	
6.	Decision making: Nature, Models, Process, and Decision Making Techniques. Coverage Analysis.	2	2	0	
7.	Partial exam	2	2	0	
8.	The basics of organization: concept and content of organization, shaping of organizational structure and its forms. Drawing and recognizing organizational charts. Access works.	2	2	0	
9.	Planning, recruitment, selection and development of human resources. Examples of selection techniques: tests and interview. Access works.	2	2	0	
10.	Performance Evaluation and Compensation Management. Payroll. Access works.	2	2	0	
11.	Leading, leadership and motivation (basic features, theories and models). Identifying leadership styles - example. Access works.	2	2	0	
12.	Interpersonal processes: groups, interpersonal and intergroup conflicts. Methods and techniques for resolving conflicts in an organization. Access works.	2	2	0	

13.	Communicating in an organization. Access works.	2	2	0	
14.	Control: Concept, Process, Systems, Levels, Methods and Techniques. Financial control - calculation of financial performance indicators. Access works.	2	2	0	
15.	Partial exam	2	2	0	
	TOTAL HOURS	30	30	0	
	OTHER RELEVANT INFORMATION				

	COURSE INFORMATION			
Course name				
	BUSINESS ECONOMICS IN THE INTERNATIONAL			
	ENVIRONMENT			
Degree	Undergraduate			
Semester	Winter			
ECTS points	5			
Course status	Elective			
Course leader	Marija Dragičević, PhD, Assoc. Prof.			
Department, room no.	Department of Economics and Business Economics			
Phone				
e-mail	marija.dragicevic@unidu.hr			
Course assistant/associate				
Department, room no.				
Phone				
e-mail				
	COURSE DESCRIPTION			

- 1. Business Theories- Theories of the International Trade- Apsolute Adevantage Theory, Theory of Competitive Advantage, Hecksher-Ohlin Theory, Theory of National Advantage (Porter Diamond Model) 2. Globalization and Competitiveness -Definition and The Role of Globalization-the Reasons and Factors That Influence the Internationalization of Business, Costs Rationalization, Virtual Business, Global Expansion, Competitive Advantage of International Business Practice, Key Advatage. 3. Management of Multinational Company- the Role, Strategies, Responsible Business Practice 4. The Strategies of International Business the Factors and Types-Export, "Turn Key" Project Licensing, Franchising, Joint Venture and Direct Investment, Networking, Virtual Business Practice, Hoteling, Telework, Barter Business Model, Business Information and Communication
- 5. The Definition and The Role of Quality on International Market-Role, Systems, Development, Strategies, Quality-Definition, Development, Importance, Quality and Employees' Motivation, Quality and International Market Positioning, Employee Motivation 6. Quality and Responsible Business Practice-Environmental Protection, Recycling, Savings, Social Protection and Other Human Rights.

### **Learning outcomes**

Introducing students with the most important theoretical issues, on domestic and international market, paying attention to the practical concepts, referring to the specific kinds of business practice what will make students familiar with the problems in business practice and training them to be able to apply their knowledge in organizations.

organizations.				
TEACHING MODE				
⊠Lectures	⊠Consultations			
⊠Seminars and workshops	□Laboratory			
⊠Exercises	⊠Field work			
⊠Independent assignments	⊠Mentoring			
⊠Multimedia and internet	⊠Exams			
⊠Distance learning				
EXAMINATION METHOD				
⊠ Oral	Other:			
⊠ Written	Projects			
⊠ Partial exam				
READING				
Compulsory reading				
1. Harris, Busness Economics	s-Theory and Application, Butter Worth Heineman, Oxford,			
2001.				

2.	Sloman, M. Sutcliffe, Economics for Business, Second E. Times, Harlow, England, 2001.	dition, Pre	ntice Hall-	Financial
3.	Baron, S., & Harris, K., Services marketing: Texts and ca 2003.	ses, Basin	ngstoke UK	K, Palgrave,
Optional re				
1.	Shostack, L.G., (1977), "Breaking Free from ProductMar Vol. 41, April, pp. 73-80.	keting", Jo	ournal of M	Iarketing,
2.	Zeithaml, V.A., Parasuraman, A. and Berry, L., (1985), "F Services Marketing", Journal of Marketing, Vol. 49, Spri			es in
	LIST OF TOPICS			
No.	Hours L E S			S
1.	Business Theories- Theories of the International Trade- Apsolute Adevantage Theory, Theory of Competitive Advantage, Hecksher-Ohlin Theory, Theory of National Advantage (Porter Diamond Model)	2	2	0
2.	Definition and The Role of Globalization-the Reasons and Factors That Have Influence on the Internationalization of Business, Costs Rationalization	2	2	0
3.	Virtual Business, Global Expansion, Competitive Advantage of International Business Practice, Key Advatage.	2	2	0
4.	Management of Multinational Company- the Role, Strategies, Responsible Business Practice	2	2	0
5.	The Strategies of International Business - the Factors	2	2	0
6.	Types of International Business Practice	2	2	0
7.	"Turn Key" Project Licensing, Franchising, Joint Venture and Direct Investment, Networking	2	2	0
8.	Virtual Business Practice, Hoteling, Telework, Barter Business Model, Business Information and Communication	2	2	0
9.	The Definiton and The Role of Quality on International Market- Role, Systems, Development	2	2	0
10.	The Definiton and The Role of Quality on International Market- Quality and International Market Positioning, Employee Motivation	2	2	0
11.	Quality and International Standards (Systems) for Improving Quality-ISO norms	2	2	0
12.	Quality and International Standards (Systems) for Improving Quality-ISO 9001	2	2	0

13.	Quality and Responsible Business Practice- Environmental Protection, Recycling	2	2	0
14.	Quality and Responsible Business Practice- Energy Savings	2	2	0
15.	Quality and Responsible Business Practice- Social Rights Protection	2	2	0
	TOTAL HOURS	30	30	0

# OTHER RELEVANT INFORMATION

Quality of the program and of the teaching and learning processes and students' acquisition of the program will be verified by means of a questionnaire and in other ways based on the procedures prescribed by the University of Dubrovnik.

COURSE INFORMATION				
Course name				
	RETAIL MANAGEMENT			
Degree	Undergraduate			
Semester	Winter			
ECTS points	6 ECTS			
Course status	Compulsory			
Course leader	Katija Vojvodić, PhD, Assoc. Prof.			
Department, room no.	Department of Economics and Business Economics, C-1			
Phone	020-445-902			
e-mail	katija.vojvodic@unidu.hr			
Course assistant/associate				
Department, room no.				
Phone				
e-mail				
COURSE DESCRIPTION				

1. Introduction – definitions and functions of trade. 2. Distributive trade within economy. Retailing in the distribution channel. Factors of trade development. The emergence and development of trade. 3. Trade institutions in the context of buying and selling goods. Retail and wholesale formats. Market facilitators. 4. Typical retail business processes. Procurement. Warehousing. Selling. 5. Contemporary developments in retailing. Retail internationalization and globalization. Retail concentration. Concepts of development of retail formats. 6. Retailing in the EU. 7. Retail planning process. Retail management development. 8. Marketing in retailing. Marketing research. Assortment of goods. Selling methods. 9. Retailer customer relationship. Customer relationship management. 10. Retail location. The concept of location. Theoretical approaches to location. Types of locations. Location research methodology. 11. Ethical norms and legal forms of trade. Ethics in contemporary retailing. 12. The impact of modern ICTs on retail trade development. Relationship between retailing and ICTs. 13. E-commerce. The concept and historical development of e-commerce. Basic models in e-commerce. Contemporary trends in e-commerce.

#### **Learning outcomes**

After completing the course and passing the exam students will be able to: specify and define basic functions of trade; classify and differentiate different retail and wholesale formats; explain the importance of distributive trade within economy and retailing in distribution channel; discuss the emergence and development of trade; discern theoretical approaches to trade and market; identify, discern and compare typical retail business processes; identify, discern and discuss contemporary developments in retailing; determine, explain and present the basic features of retailing in the EU; define, explain and apply retail planning process; explain the importance of marketing in retailing and its role in retail business; explain retailer customer relationships; determine and consider the main factors influencing retail location; discuss ethics in contemporary retailing and legal forms of trade; explain the impact of modern ICTs on retail trade development; explain the basic features of e-commerce and present contemporary trends in e-commerce.

of e-commerce and present contemporary trends in e-commerce.				
TEA	TEACHING MODE			
⊠Lectures	⊠Consultations			
⊠Seminars and workshops	□Laboratory			
⊠Exercises	☐Field work			
⊠Independent assignments	⊠Mentoring			
⊠Multimedia and internet	⊠Exams			
☐ Distance learning				
EXAMI	NATION METHOD			
⊠ Oral	Other:			
⊠ Written				
□ Partial exam				
	READING			

Compulsor	y reading				
1.	Levy, M., Weitz, B. A., Grewal, D., Retailing Management, 9th ed., McGraw-Hill Education, 2014				
2.	Zentes, J., Morschett, D., Schramm-Klein, H., Strategic Retail Management – Text and International Cases, Gaber, 2007				
Optional re					
1.	Bruce, M., Moore, C. M., Birtwistle, G. (Eds.), International Retail Marketing: A Case Study Approach, Elsevier: Butterworth Heinemann, 2004				
2.	Varley R. Retail Product Management - Ruying and Merchandising Routledge				
	LIST OF TOPICS				
No.		Hours			
1.	Introduction – definitions and functions of trade.	2	2	0	
2.	Distributive trade within economy and distribution channel.	2	2	0	
3.	Trade institutions, retail and wholesale formats.	2	2	0	
4.	Typical retail business processes.	2	2	0	
5.	Contemporary developments in retailing.	2	2	0	
6.	Retailing in the EU.	2	2	0	
7.	Retail planning process.	2	2	0	
8.	Marketing in retailing.	2	2	0	
9.	Marketing research.	2	2	0	
10.	Retailer customer relationship.	2	2	0	
11.	Retail locations.	2	2	0	
12.	Location research methodology.	2	2	0	
13.	Ethics in retailing.	2	2	0	

14.	ICT and retail development.	2	2	0		
15.	E-commerce.	2	2	0		
	TOTAL HOURS	30	30	0		
	OTHER RELEVANT INFORMATION					

COLIDGE INFORMATION						
C		COURSE INFORMATION Microeconomics II				
Course na	ame					
Semester	ended ECTS	Winter				
Course sta		6 ECTS				
Course lea		Compulsory  Dr. Nahajža Stajžiá, Aggistant Pro	fossor			
Course les	e-mail	Dr. Nebojša Stojčić, Assistant Pro	ressor			
	e-man	nstojcic@unidu.hr  MODULE DESCRIPTION				
Course co	ntent	MODULE DESCRIPTION				
market. Ri	isk and decision-making u	oehaviour models. Market determina under uncertainty. Welfare economi librium. Market failures, weaknesse	cs. Pareto	efficiency	– static	
Learning	outcomes					
output dete	Students will be able to address issues in microeconomic analysis pertinent to equilibrium, price and output determination in different market structures as well as problems within welfare economics, uncertainty, risk and decision making under uncertainty.					
		TEACHING MODE				
⊠Lecture	s	<b>⊠</b> Consultations				
□Seminar	rs and workshops	□Field work				
⊠Exercise	-	⊠Exams				
⊠Indepen	dent assignments					
-	edia and internet					
□Distance						
Distance	c icarining	EXAMINATION METHOD				
☐ Oral		Other:				
⊠ Written	1	o there				
<ul><li>✓ Written</li><li>✓ Partial</li></ul>						
	CAdili	READING				
Compulso	ry reading	READING				
1	· · · · · · · · · · · · · · · · · · ·	Rubinfeld D. L. Microeconomics V	V ed MA	TE Zagre	b 2005	
1. Pindyck, R. S., Rubinfeld, D. L., Microeconomics, V. ed, MATE, Zagreb, 2005.  Optional reading						
Optional r	D. Salvatore, Managerial Economics in a Global Economy, Oxford University					
-		anagerial Economics in a Global Ec	onomy, O	xford Uni	versity	
-	D. Salvatore, Ma Press, 2011.	anagerial Economics in a Global Ec  OF TOPICS	onomy, O	xford Uni	versity	
1.	D. Salvatore, Ma Press, 2011.		onomy, O	xford Uni	•	
-	D. Salvatore, Ma Press, 2011.		onomy, O		•	

2.	Advanced consumer behavior models	2	2	0
3.	Advanced producer behavior models	2	2	0
4.	Price determination on goods market	2	2	0
5.	Capital goods pricing; Labour market and wage determination	2	2	0
6.	Financial market; Land and rent	2	2	0
7.	Risk	2	2	0
8.	Decision making under uncertainty	2	2	0
9.	Welfare economics and Pareto efficiency	2	2	0
10.	General static and dynamic equilibrium		2	0
11.	Asimetric informations and market selection	2	2	0
12.	Market failures	2	2	0
13.	Economic role of state	2	2	0
14.	Government failures		2	0
15.	Limitations in management of economic policy	2	2	0
	TOTAL HOURS	30	30	0
OTHER RELEVANT INFORMATION				

The quality of programme, teaching process, teaching skills and content adoption will be evaluated through written evaluation based on questionnaires and consistent with relevant regulations of the University of Dubrovnik. Peer evaluation. Self assessment, analysis and corrections.

COURSE INFORMATION			
Course nome			
Course name			
	PUBLIC FINANCE		
Degree	Undergraduate		
Semester	Winter		
Recommended ECTS	7		
Course status	Compulsory		
Course leader	Meri Šuman Tolić		
e-mail	mstolic@unidu.hr		
	COURSE DESCRIPTION		

The course will typically cover the following topics: 1. Concept, object, genesis and development of public finances, 2. The role of government in the economy, 3. Public goods, 4. Externalities in theory and practice, 5. Public expenditures, 6. Public revenues, 7. Taxes, 8. Excise duties, 9. Customs, 10. Social security contributions, 11. User charges, 12. Public loans and public debt, 13. Budget, 14. Treasury 15. Public funds. 16. Public enterprises, 17. Public utility companies, 18. Public-private partnership 19. Intergovernmental Fiscal Relations and Local Government Finance, Fiscal decentralization, 20. Fiscal policy.

#### **Learning outcomes**

After completing the course and passing the exam students will be able to: define and explain the importance of public finance in contemporary states, define and explain the basic concepts in the field of public finances, explain, distinguish, interpret and compare various theoretical approaches and characteristics of public financing, analyze and explain the phenomena related to the distribution and financing of public services, define, analyze and explain the impact of fiscal policy in the economic policy of contemporary states, with special emphasis on the Republic of Croatia. Students are expected to develop general competencies: identifying the key elements needed to analyze public finance system and specific competencies: interpretation of the main determinants of the public finance system, evaluation of the impact of the public finance system of contemporary country in the relevant economic categories, using both theoretical and empirical tools. They will be able to understand and interpret recent research in the field of public finance, and the implications for the design of public policies.

TEACHING MODE				
⊠Lectures	⊠Consultations			
⊠Seminars and workshops	□Field work			
⊠Exercises	⊠Exams			
⊠Independent assignments				

⊠Multime	lia and internet				
⊠Distance learning					
	EXAMI	NATION METHOD			
⊠ Oral		Other:			
⊠ Written					
⊠ Partial e	xam				
		READING			
Compulsor	y reading				
1.	Rosen, H. and Gayer, T., (20 10th Edition, ISBN: 978-007	013), Public Finance, The Mc	graw-Hill	Series in E	Economics,
2.		theory and practice, Routled	lge, 2 nd e	d., ISBN: 9	978-0-0415-
Optional re					
1.	Gruber, J. (2013), Public fine 139781429278454	ance and public policy, Worth	h Publishe	rs, 4 th ed,	ISBN-
2.	Kaul, I. and Conceicao, P., (	2006), The new public finance			
challenges, United Nations Development Programme, Oxford University Press  LIST OF TOPICS					
				Hours	
No.			L	Hours E	S
No.	Introductory lecture		<b>L</b> 2		
	Introductory lecture  Concept, object, genesis and develop	oment of public finances		E	S
1.	· 	-	2	<b>E</b> 2	<b>S</b> 0
1. 2.	Concept, object, genesis and develop	-	2	2 2	<b>S</b> 0 0
1. 2. 3.	Concept, object, genesis and developed The role of government in the econo	-	2 2 2	2 2 2	0 0 0
1. 2. 3. 4.	Concept, object, genesis and develop  The role of government in the econo  Public expenditures	-	2 2 2	2 2 2 2	0 0 0

8.	Croatian tax system	2	2	0
9.	Social security contributions	2	2	0
10.	User charges, customs	2	2	0
11.	Public loans and public debts	2	2	0
12.	Budget	2	2	0
13.	Treasury	2	2	0
14.	Fiscal decenatralization	2	2	0
15.	Fiscal policy	2	2	0
	TOTAL HOURS	30	30	0
OTHER RELEVANT INFORMATION				

COURSE INFORMATION			
Course name			
	MONETARY ECONOMICS		
Degree	Undergraduate		
Semester	Winter		
Recommended ECTS	7		
Course status	Compulsory		
Course leader Tonći Svilokos, PhD			
e-mail tonci.svilokos@unidu.hr			
COURSE DESCRIPTION			

Why Study Money, Banking, and Financial Markets? – Why Study Financial Markets?; Why Study Financial Institutions and Banking?; Why Study Money and Monetary Policy? An Overview of the Financial System -Function of Financial Markets; Structure of Financial Markets; Internationalization of Financial Markets; An Economic Analysis of Financial Structure – Eight Basic Facts; Transaction Costs; Asymmetric Information; Adverse Selection: The Lemons Problem; Moral Hazard; Principal-Agent Problem; Conflicts of Interest; Financial Crises. Banking and the Management of Financial Institutions -Balance Sheet of the Bank; Basic Banking; Bank Management (Liquidity Management, Asset Management, Liability Management, Capital Adequacy Management, Credit Risk, Interest-rate Risk). Multiple Deposit Creation and the Money Supply Process – Players in the Money Supply Process; Balance Sheet of the Central Bank; Open Market Operations; Discount Loan from the Central Bank; Other Factors Affecting the Monetary Base; Multiple Deposit Creation. Determinants of the Money Supply – The Money Supply Model; Deriving the Money Multiplier; Factors that Determine the Money Multiplier. Tools of Monetary Policy - Demand in the Market for Reserves; Supply in the Market for Reserves; Open Market Operations; Discount Policy; Reserve Requirements; The Channel/Corridor System; Monetary Policy Tools of the European Central Bank; What Should Central Banks Do? - Monetary Policy Goals, Strategy, and Tactics - The Price Stability Goal; Other Goals of Monetary Policy; Monetary Targeting; Inflation Targeting; Implicit Nominal Anchor; Choosing the Policy Instrument; The Taylor Rule, NAIRU, and the Phillips Curve. The Foreign Exchange Market - Foreign Exchange; Exchange Rates in the Long Run; Exchange Rates in the Short Run; Interest Parity Condition; Demand and Supply for Domestic Assets; Exchange Rate Overshooting; Exchange Rates and Interest rates. The International Financial System – Unsterilized Foreign Exchange Intervention; Sterilized Foreign Exchange Intervention; Balance of Payments; Exchange Rate Regimes; Gold standard; Bretton Woods system; European Monetary System; Managed Float; Capital Controls; IMF; Direct Effects of the Foreign Exchange Market on the Money Supply; Advantages of Exchange-Rate Targeting; Currency Boards; Dollarization. The Demand for Money Velocity of Money and Equation of Exchange; Quantity Theory; Keynes's Liquidity Preference Theory; Friedman's Modern Quantity Theory of Money; Differences between Keynes's and Friedman's Model.IS-LM Model – Determination of Aggregate Output; Consumption Expenditure and the Consumption Function; Investment Spending; Expenditure Multiplier; Changes in Autonomous Spending; Government's Role; Role of International Trade; IS-LM Model. Monetary and Fiscal Policy in the IS-LM Model - Factors that Shift the IS Curve; Factors that Shift the LM Curve; Response to a Change in Monetary Policy; Response to a Change in Fiscal Policy; Monetary versus Fiscal Policy; Targeting Money Supply vs. Interest Rates ISLM Model in the Long Run.

#### **Learning outcomes**

It is expected that students, after completing the course and passing the exam, will be able to recognize the importance of money, banking and financial markets; to interpret the basic facts about the financial structure throughout the World and to confirm it by the practical evidence; to identify the problems of asymmetric information, adverse selection, principal-agent problem, a conflict of interest in finance, and to propose the appropriate solutions for these problems; to be familiar with the basic principles of banking and bank management; to understand the process of multiple deposit creation and derive the formula for the money multiplier; to understand how the tools of monetary policy work in the context of monethary authority tasks and objectives, and in the context of the foreign exchange market and international financial system. It is expected that students, after completing the course and passing the exam, will be able to set and explain the IS-LM model that can be used for the analysis of various monetary and fiscal policies.

	TEA	ACHING MODE				
⊠Lectures	es \overline Consultations					
□ Seminars	rrs and workshops □ Field work					
⊠Exercises	⊠Exercises ⊠Exams					
□Independ	lent assignments					
⊠Multimed	dia and internet					
⊠Distance	learning					
	EXAMI	NATION METHOD				
$\boxtimes$ Oral		Other:				
⊠ Written						
⊠ Partial e	xam					
		READING				
Compulsor		CM D 1' 1D'	. 137 1	. 11.1	1*.*	
1.	Pearson, 2015.	of Money, Banking, and Fina	ncial Mark	tets, 11th e	dition,	
Optional re						
1.		of Money, Banking, and Fina	ncial Mark	tets, 9th ed	ition,	
2.	Pearson, 2010.	nics, 2nd Edition, Routledge,	2000			
2.		, P., Money, Banking and th		1 System I	nternational	
3.	edition Prentice Hall, 2012	., F., Money, Danking and th	e Pillalicia	i System, i	international	
	LIST OF TOPICS					
No			Hours			
No.			L	E	S	
1.	Why Study Money, Banking, and Financial Markets?		2	2	0	
2.	An Overview of the Financial System			2	0	
3.	An Economic Analysis of Financial Structure			2	0	
4.	Banking and the Management of Fir	nancial Institutions	2	2	0	
5.	Preparation for the first half term ex	am, First half term exam	2	2	0	
6.	Multiple Deposit Creation and the Money Supply Process		2	2	0	
7.	Determinants of the Money Supply		2	2	0	
8.	Tools of Monetary Policy		2	2	0	
9.	What Should Central Banks Do?		2	2	0	

10.	The Foreign Exchange Market	2	2	0	
11.	The International Financial System	2	2	0	
12.	The Demand for Money	2	2	0	
13.	IS-LM Model	2	2	0	
14.	Monetary and Fiscal Policy in the IS-LM Model	2	2	0	
15.	Preparation for the second half term exam, Second half term exam	2	2	0	
	TOTAL HOURS 30 30				
	OTHER RELEVANT INFORMATION				

COURSE INFORMATION				
Course name				
	BUSINESS FINANCE			
Degree	Undergraduate			
Semester	5 <sup>th</sup> / WINTER			
ECTS points	5			
Course status	Elective			
Course leader	Iris Lončar, PhD, Asst. Prof.			
Department, room no.	Department of Economics and Business Economics, E-K5			
Phone	020 445 924			
e-mail	iris.loncar@unidu.hr			
Course assistant/associate				
Department, room no.				
Phone				
e-mail				
COURSE DESCRIPTION				

Introduction to business finance; Tasks and objectives of financing; theoretical perspectives of business finance; Place, role and importance of business finance in business systems; Forms of business organization and relationship between the organisation of business entities and their capital structure; Financial environment; Croatian financial system; Financial institutions; Financial decision making: the conflicts of interest between shareholders and managers; Valuating concepts; Time value of money: discounting and compounding; The cost of money and the cost of debt; Different forms of business financing (the question of fees/costs, the question of choice, comparative analysis of decisions); Common stocks (concept, significance, types and characteristics of certain types of stocks); Stocks' valuation; Dividend policy; Preference shares (concept, significance, types and their characteristics); The valuation of preference shares and their cost of capital; Bonds (concept, significance, types and characteristics of certain types of bonds), Financial statement analysis; Analysis of business performance based on key financial ratios: ROI, RI, EPS, EVA and MVA; Financial planning and forecasting; Short-term, medium-term, and long-term funding; Selection of the most appropriate model of funding; The theory of capital structure; Working capital management; The basic of capital budgeting; Investment appraisal methods.

# **Learning outcomes**

After completing the course and passing the exam students should understand the basic concepts of financial

management in firms and they should be able to take active role in financial decisions making. Their knowledge about quantitative models and core financial functions would enable them to participate in creation of corporate finances, as well as to take an active role in making sound decisions on how to adapt to all the challenges that occur in the given environment, i.e. on the capital market. The final goal is for students to be able to use all available financial instruments and to make high-quality financial decisions in creating the optimal financial structure in performing their future managerial positions for which they are educated.

TEACHING MODE					
⊠Lectures		⊠Consultations			
⊠ Seminars	and workshops	□Laboratory			
⊠Exercises	S	□Field work			
⊠Independ	lent assignments	⊠Mentoring			
⊠Multimed	dia and internet	⊠Exams			
⊠Distance	learning				
	EXAMI	INATION METHOD			
⊠ Oral		Other:			
⊠ Written					
⊠ Partial exam					
		READING			
Compulsory reading					
1.	Ehrhardt, M. C. & Brigham, E. F.: C Western Cengage Learning, 2014.	Corporate Finance – A Focuse	ed Approach, 5 <sup>th</sup> Edition, South		
2.	McLaney, E.: Business Finance – Theory and Practice, 9 <sup>th</sup> Edition, Pearson Education Ltd, Essex – UK, 2011.				
3.	Power Point and other materials (available electronically or by photocopy)				
Optional reading					
1.	Arnold, G.: Essentials of Corporate Financial Management, 2 <sup>nd</sup> Edition, Pearson Education Ltd, Essex – UK, 2012.				
2.	Marsh, C.: Business and Financial M	Models, Kogan Page Ltd., UK	., 2013.		
	LIST OF TOPICS				
No.			Hours		

		L	E	S
1.	Explanation of the curriculum, literature and examination methods; Introduction to business finance; Place, role and importance of business finance in business systems; Types of financing; Principles of finance	2	2	0
2.	Financial environment; Financial system of the Republic of Croatia; Financial institutions	2	2	0
3.	Forms of business organizations; The relationship between the forms of business (enterprise structure) and capital structure	2	2	0
4.	Financial ratios and rules	2	2	0
5.	Valuating concepts; Time value of money; Discounting and compounding	2	2	0
6.	Compounding as a method of selecting the optimal form of financing; Problems/tasks - the dilemma of fees/costs, risk and rate of return; CAPM model	2	2	0
7.	Bonds; Types of bonds; Ranking bonds; Market characteristics vs. nominal characteristics of bonds; Bonds' yield; Yield to maturity; Gabriel's formula	2	2	0
8.	Common stocks: concept, types and characteristics; Dividend policy	2	2	0
9.	Preference shares: concept, significance and characteristics; The valuation of preference shares and their cost of capital	2	2	0
10.	Financial statement analysis; Horizontal and vertical analysis; Computing financial ratios	2	2	0
11.	Analysis of business performance based on key financial ratios: ROI, RI, EPS, EVA and MVA	2	2	0
12.	Short-term, medium-term, and long-term funding; Selection of the most appropriate model of funding	2	2	0
13.	The theory of capital structure; Modigliani and Miller's theory; Financial agency model; Models based on asymmetric information	2	2	0
14.	Working capital management; Receivables management; Stock management; Cash management	2	2	0
15.	The methods of capital budgeting: NPV, IRR, PI, ARR and PBP	2	2	0

TOTAL HOURS	30	30	0
OTHER RELEVANT INFORMATION		,	

COLIDGE INFORMATION							
Course no	COURSE INFORMATION Course name						
Course nai	Course name						
		EQUITY MARKETS					
Degree		Undergraduate			-		
Semester		Winter					
Recommer	nded ECTS	5					
Course sta	tus	Elective					
Course lea	der	Ivo Šperanda, PhD, Asst. Prof.					
	e-mail	ivo.speranda@unidu.hr					
		COURSE DESCRIPTION					
Course cor	ntent						
Shares. RC Measuring. Exchanges. Fundament Learning of Through le categories of of knowled	Securities and Exchange Operations: Well known Stock Exchanges Survey. Basic Concepts of Securities. Shares. ROI and Valuation of Shares. Risk and Risk Assessment. Basic Methods of Risk Determining & Measuring. ROI and Valuation of Bonds. Derivatives and Basic Operations With Derivatives on the Stock Exchanges. Diversified Investments and Focused Investments. Psychology of Stock Exchange. The Fundamental and the Technical Analysis. Hedging – fundamentals. Bonds & Options  Learning outcomes  Through lectures, discussions, exercises, tutorials and exams are to be developed and encouraged basic categories of learning outcomes of the EQUITY MARKETS course: understanding and knowledge, application of knowledge and skills, intellectual skills, practical and communication skills, and learning skills, gaining						
exchanges	of securities, risks in busine	The main aim of the course: to far ss on the stock exchanges, the basic me	ethods of d	etermining	the value of		
securities a	nd trading techniques and the	ne benefits and risks of doing business	in global st	ock marke	ts.		
		TEACHING MODE					
	s and workshops	□Field work					
⊠Exercises		⊠Exams					
_	lent assignments						
	dia and internet						
□Distance	learning						
		EXAMINATION METHOD					
$\square$ Oral		Other:					
⊠ Written							
□ Partial e	exam						
		READING					
Compulsor,		ck Markets Work, Century Business Bo	ooks- Rand	om House,	London,		
<ol> <li>Graham B., The Intelligent Investor (Revised Edition), HarperCollins Publishers, N.Y., 2003.</li> </ol>							
Optional re	ading						
1.	Van Horne J.C., F	inancial Management and Policy, Pren					
2.		Read the Financial Pages, (4th Editition)	,Random I	House, Lone	don,1995.		
LIST OF TOPICS							
No.			Hours				
110.			L	E	S		
1.	Securities and Exchange Operations: Well known stock Exchanges Survey  2  0						

2.	Basic Concepts of Securities	2	2	0		
3.	Shares	2	2	0		
4.	Risk and Risk Assessment	2	2	0		
5.	Basic Methods of Risk Determining and Measuring	2	2	0		
6.	ROI and Valuation of Shares	2	2	0		
7.	Derivatives and Basic Operations with Derivatives on SE	2	2	0		
8.	Difersified Investment vs Focused Investment	2	2	0		
9.	Psychology of Stock Exchange	2	2	0		
10.	Fundamental Price Anlysis on the Markets	2	2	0		
11.	Technocal Analysis	2	2	0		
12.	Hedging - basics	2	2	0		
13.	Bonds - general information	2	2	0		
14.	Valuations of Bonds	2	2	0		
15.	Options	2	2	0		
	TOTAL HOURS 30 30 0					
OTHER RELEVANT INFORMATION						
Click here t	Click here to enter text.					

COURSE INFORMATION					
Course name					
	MANAGEMENT OF TOURIST AGENCIES				
Degree	Undergraduate				
Semester	Winter				
ECTS points	6				
Course status	Compulsory				
Course leader	Iris Mihajlović Ph.D., Asst. Prof.				
Department, room no.	Department of Economics and Business Economics; EK - 11				
Phone	020 445 930				
e-mail	iris.mihajlovic@unidu.hr				
Course assistant/associate					
Department, room no.					
Phone					
e-mail					
COURSE DESCRIPTION					

- 1. The history of development of travel agencies
- 2. New travel trends considering geographical distribution; demograpical features of travelers; European travel marketplac; Main travel associations
- 3. The main functions-and tasks of travel intermediaries. Differences between tour operators and travel intermediaries.
- 4. Classification of travel agencies
- 5. Modalities of integrations, strategic alliances. The relationship with the other stakeholders and service prviders. Types of contracts; the realization of the business cooperation between travel agencies and the business partners, hotels; partnerships
- 6. Marketing reserach for the purpose of creating the travel packages
- 7. Travel agency products creating packages, types, classification of package-tours, receptive business.
- 8. Transfers and excursions, new products and perception of added values
- 6. Pricing-types, costs, calculations
- 7. Placement of products, booking, distribution, promotion, online booking. Innovative tools and perception of added values
- 8. Managing human resources in the travel agency-specific features of employees in travel agencies
- 9. Promotion-types, brochures, catalogues. Promotional policy, contents of promotional activities and

measuring of efficiency of its activities.

10. Organizational structure of travel agencies in terms of contemporary business practices Business results and efficiency of business of travel intermediaries

11.

12. Economic indicators for measuring the efficiency of business activities

# **Learning outcomes**

Students will acquire adequate theoretical knowledge about travel agency business, and will develop practical skills necessary for the management of travel agencies. Students will be ableto apply the knowledge and special skills on the concrete problems. Students will be acquainted with the importance and the role of travel agencies on the tourist market and with the importance of continuous education regarding the trends in the surroundings.

surroundings.						
	TEACHING MODE					
⊠Lectures		⊠Consultations				
□Seminars	and workshops	□Laboratory				
⊠Exercises	3	□Field work				
⊠Independ	ent assignments	□Mentoring				
⊠Multimed	lia and internet	⊠Exams				
□Distance	learning					
	EXAMI	NATION METHOD				
□ Oral		Other:				
⊠ Written						
⊠ Partial ex	xam					
		READING				
Compulsory	y reading					
1.	Singh, L. K. (2008), Manage	ement of Travel Agency, Gyan Publishing House				
2.	Buhalis, D. (2003). eTourisi Pearson, London.	m: Information technology for strategic tourism management.				
3.		sm intermediaries: Their changing role, In book. Tisdell, C.A.				
		Economics: Analysis, New Applications and Case Studies,				
4	New York, World Scientific,.					
4. 5.	Egger, R., Buhalis, D. (2008). eTourism, Case Studies. Butteworth Heinemann, Oxford.					
5. Mihajlovic, I. (2014). ICT and New Trends in Consumer Behavior – New Experiental Knowledge Opportunities or Challenges for Intermediaries, Journal of Marketing		•				
Management, Vol. 2., No.1., pp. 43 – 64.						
Optional rea	Optional reading					
1.	Buhalis, D., Costa, C. (2005 York.	). Tourism Business Frontiers. Butterworth Heinemann, New				

2.	Buhalis, D., Laws, E. (2001). Tourism Distribution Channels, Practice, Issues and Transformations. Continum, London.				
3.	Buhalis, D., Zoge, M. (2007). The strategic impact of the In book: Sigala, M., Mich, L., Murphy J. (eds) Information technologies in tourism. Springer, Wien.  LIST OF TOPICS				
			Hours		
No.		L	E	S	
1.	Market conditions as a prerequisite for the emergence of travel intermediaries. Development of intermediaries.	2	2	0	
2.	Trends in the market of organized travel. Characteristics and market trends of demand with regard to the organized trips. European travel marketplace. Main travel associations	2	2	0	
3.	The functions, tasks and features of intermediaries.	2	2	0	
4.	Types and delimitation criteria of travel agencies.	2	2	0	
5.	Criteria and forms of integration and concentration of travel agencies, forms of business cooperation, partnerships. Contract levels between travel agencies and stakeholders. Contracts of service providers and travel agencies.	2	2	0	
6.	Tourism market research for the purpose of creating packages.	2	2	0	
7.	Travel packages as basic agency products. Diversification of the product program. Types and Classifications of packagetours.	2	2	0	
8.	Transfers as vital services and activities of travel agencies.  Excursions.	2	2	0	
9.	Costs - demarcation. Calculating and forming of prices of package tours.	2	2	0	
10.	Product placement, booking, distribution and promotion. The role of new technologies in product placement of travel agencies. Innovative tools and perceived value added.	2	2	0	

15.	Economic indicators for measuring the performance of the business of travel agencies.	2	2	0
14.	Business results and efficiency of business of travel intermediaries.	2	2	0
13.	Organizational structure of the travel agencies in terms of contemporary business practices.	2	2	0
12.	Human Resources Management in the travel agency. Professional and specialized staff.	2	2	0
11.	Promotional policy, content of promotional activities, brochures, catalogs. Measuring the effectiveness of promotional activities.	2	2	0

# OTHER RELEVANT INFORMATION

Monitoring the quality and efficiency of the course.

The quality of the program, teaching process, teaching skills and the level of acquired curriculum will be verified by means of verbal and written evaluation based on questionnaires and other standardized methods and in accordance with the regulations of the University of Dubrovnik.

COURSE INFORMATION					
Course name					
	BASICS OF MARKETING				
Semester	Winter				
ECTS points	6				
Course status	Compulsory				
Course leader	Iris Mihajlović Ph.D., Assistant Professor				
Department, room no.	Department of Economics and Business Economics; EK - 11				
Phone	020 445 930				
e-mail	iris.mihajlovic@unidu.hr				
Course assistant/associate					
Department, room no.					
Phone					
e-mail					
	COURSE DESCRIPTION				
Course content					

Introduction to Marketing. Marketing environment. Marketing in todays business environment. Marketing in the age of Internet. Analysis of the business markets and the business buying behavior. Analysis of the consumer markets and the buying behavior. Competition analysis. Competitive strategies - market leaders, challengers, followers, nichers. Market segmentation, selection of target markets, positioning and the assessment. Market research and Marketing Information Systems (MIS). Marketing mix and its components. The product decision process - product development and product life cycle strategies. Decision on distribution related to marketing channels, the decision on the structure of the channel, marketing logistics and physical distribution. Promotion decisions: promotion, advertising, public relations, personal sales, sales promotion and direct marketing. Price decisions: basic terms, pricing. Ethics in Marketing and Social Responsibility.

# **Learning outcomes**

After completing the course and fulfilling obligations, students will be able to: understand the philosophy of marketing management, analyze the microenvironment and macroenvironment of companies; formulate the marketing strategy in the new digital age; understanding the consumer behavior and also buying on the business markets. They will also be able to obtain data and use it in the form of information, to identify competing companies, in building the competitive edge, choosing the marketing strategy. On that way they will be able to shape an optimal marketing mix that will produce the desired reaction on the target market; to establish a stable position in target markets; to develop socially responsible marketing

develop socially responsible marketing				
TEA	ACHING MODE			
⊠Lectures	⊠Consultations			
⊠Seminars and workshops	□Laboratory			
□Exercises	⊠Field work			
⊠Independent assignments	□Mentoring			
⊠Multimedia and internet	⊠Exams			
☐ Distance learning				
EXAMINATION METHOD				
☐ Oral	Other:			
⊠ Written	Click here to enter text.			

□ Partial	exam					
	READING					
Compulso	, · · · · ·					
1.	Kotler, P., Wong, V., Saunders, J., Armstrong, G. (2005). Principles of Marketing, Fourth European Edition. Prentice Hall					
2.	Kotler, P.T., Keller, K. L.(2016). Marketing Management, 15th Pearson.USA					
3.	Strauss, J., Frost, D.R. (2016). E-marketing, Routledge. U	JSA.				
Optional r						
1.	Solomon, M.R., Marshall, G.W., Stuart, E.W., Barne Marketing, Real People, Real Decisions, Prentice Ha			V.(2009).		
	LIST OF TOPICS					
No.		Τ.	Hours			
		L	E	S		
1.	Introduction lecture. The market orientation of companies, marketing nowadays	2	2	0		
2.	Marketing in the age of Internet	2	2	0		
3.	Marketing environment (the microenvironment and the macroenvironment)	2	2	0		
4.	Business buying behavior in the business markets	2	2	0		
5.	Analysing consumers markets and buying behavior	2	2	0		
6.	Competitive strategies - market leaders, challengers, followers, nichers	2	2	0		
7.	The process of segmentation on the business consumption market and the personal consumption market	2	2	0		
8.	Evaluation and selection of target markets, positioning	2	2	0		
9.	Information systems for marketing purposes	2	2	0		
10.	Marketing mix and its components	2	2	0		
11.	Development of new products and strategies for the product life -cycle	2	2	0		
12.	Marketing channels, decisions on the structure of the channel	2	2	0		

13.	Advertising, public relations	2	2	0
14.	Personal Sales, Sales Promotion, Direct Marketing	2	2	0
15.	An organization of marketing	2	2	0
	TOTAL HOURS 30 30 0			
	OTHER RELEVANT INFORMATION	N		

COLUDGE INFORMATION					
COURSE INFORMATION Course name					
Course name					
	PHYSICAL AND HEALTH EDUCATION				
Degree	Undergraduate				
Semester	Winter				
ECTS points	1				
Course status	Compulsory				
Course leader	Aleksandar Selmanović, PhD, Asst. Prof.				
Department, room no.	B29, Čira Carića 4				
Phone	020445737				
e-mail	sasa.selmanovic@unidu.hr				
Course assistant/associate	Dean Kontić, PhD, Đivo Ban, prof.				
Department, room no.	B29, Čira Carića 4				
Phone					
e-mail					
Course content	COURSE DESCRIPTION				
course comprises curriculums of 11 football, basketball, volleyball, table	status of students by regular application of kinesiological activities. The physical activities which students electively select. The activities are: tennis, badminton, swimming, rowing, sailing, hiking, aerobics and ne course obligations by regular attendance in supplementary forms of a).				
Learning outcomes	,				
kinesiological activities in order to enl	areness, persistent habits and necessities of involvement in regular nance ability to overcome future sedentary professional workload, retain al traumas. Short-term – aid and support in overcoming the student's				
intenectual struggles.	TEACHING MODE				
⊠Lectures	⊠Consultations				
Seminars and workshops	Laboratory				
⊠Exercises	⊠Field work				
✓ Independent assignments	☐ Mentoring				
☐ Multimedia and internet	Exams				
☐ Distance learning	EXAMINATION METHOD				
☐ Oral Other:					
☐ Written	Examination of participation				
	Ziminimion of participation				
☐ Partial exam	READING				
Compulsory reading	KEADING				
1.					
Optional reading					
Hoffman, S. (2013) Introd	Hoffman S. (2013) Introduction to Kinesiology With Web Study Guide-4th Edition. Studying				
· · · · · ·	y (2000), Mahan LK, Escott-Stump S., ured., 10 izd. Saunders				
	TOPICS				
No.	Hours				

		L	E	S
1.	Basketball - elective kinesiological activity	0	2	0
2.	Football - elective kinesiological activity		2	0
3.	Aerobics - elective kinesiological activity		2	0
4.	Fitness - elective kinesiological activity		2	0
5.	Volleyball - elective kinesiological activity		2	0
6.	Swimming - elective kinesiological activity		2	0
7.	Rowing - elective kinesiological activity		2	0
8.	Badminton - elective kinesiological activity	0	2	0
9.	Table tennis - elective kinesiological activity	0	2	0
10.	Hiking - elective kinesiological activity		2	0
11.	Sailing - elective kinesiological activity		2	0
12.	Proper nutrition - theoretical lecture	0	2	0
13.	Prevention of obesity - theoretical lecture	0	2	0
14.	Prevention of various forms of addiction - theoretical lecture	0	2	0
15.	Mental health and stress prevention - theoretical lecture	0	2	0
	TOTAL HOURS			0
	OTHER RELEVANT INFORMATION			

# **SUMMER SEMESTER**

COURSE INFORMATION			
Course name			
	ACCOUNTING		
Degree	Undergraduate		
Semester	4 <sup>th</sup> / SUMMER		
ECTS points	7		
Course status	Compulsory		
Course leader	Iris Lončar, PhD, Asst. Prof.		
Department, room no.	Department of Economics and Business Economics, E-K5		
Phone	020 445 924		
e-mail	iris.loncar@unidu.hr		
Course assistant/associate			
Department, room no.			
Phone			
e-mail			
COURSE DESCRIPTION			

### **Course content**

Accounting information system; History of accounting; Accounting principles and standards; Accounting tools (documents, general ledger, financial statements) in theory and practice; Accounts in the general ledger as a location for recording and storing the effects of business transaction; Types of accounts; Identifying number assigned to each account based on a chart of accounts; Recording business transactions on the accounts; Opening and closing accounts in the general ledger; Preparing the statements (reports) from the accounts at the end of an accounting period; Balance sheet as a basic financial statement (types, the rules of presenting information in balance sheet, forms); Storing information in asset accounts, liability accounts and owner's equity accounts (centripetal, centrifugal, concentric, peripheral); Recording transactions in revenue and expense accounts; Cost and outputs (a schedule of cost of goods manufactured, general cost classifications, different approaches in pricing products); Expenses and revenues (concept and types, differences between costs, expenses and cash outflows, differences between revenues, performances and cash inflows); Accounting for revenues from sales; Preparing the income statement (concept and content, accrual basis, forms and methods of revenues, expenses and result recognitions); Interrelations between internally and externally reported business results; The statement of cash flows (cash inflows and cash outflows, differences between cash inflows and revenues, differences between cash outflows and expenses, cash basis recognition, forms and methods of cash flow statement presentation); The statement in changes in equity; Interrelationships between basic financial statements; Accounting Act; Accounting principles and standards; International Financial Reporting Standards.

# **Learning outcomes**

After completing the course and passing the exam, students should be able to understand the content of the accounting categories encompassed in the ledgers, as well as the nature of accounting information presented in financial statements. They should also be able to: \* Understand the place and role of accounting systems in theory and practice, as well as a starting point that should be respected in its defining in business entities (Accounting Act, International Financial Reporting Standards); \* Use specific accounting terminology in interpretation of accounting data and information in companies; \* Apply the principles of the balance equation (double-entry accounting) in the recording transactions in the general ledger, as well as in the process of preparing financial statements; \* Understanding the cause-effect relationships of specific categories and conditions of the companies and explain them from the accounting point of view; \* Explain the accounting aspect of information and adjust it with the informational requirements of internal and external users; \* Understand, read and interpret specific items of the presented financial statements.

TEACHING MODE			
TEACHING MODE			
⊠Lectures		⊠Consultations	
⊠ Seminars	s and workshops	□Laboratory	
⊠Exercises	s	□Field work	
⊠Independ	lent assignments	⊠Mentoring	
⊠Multime	dia and internet	⊠Exams	
⊠Distance	learning		
	EXAMI	NATION METHOD	
⊠ Oral		Other:	
⊠ Written			
⊠ Partial exam			
READING			
Compulsory reading			
1.	Wild, J.J.; Shaw, K.W. & Chiappe Edition, McGraw Hill IRWIN Inc.	tta, B. (2012): Fundamental Accounting Principles, 21th	
2.	Saguinsin, A.T. (2013): Basic Concept of Accounting/Fundamentals of Accounting, Booktango, Bloomington		
3. Guilding, C. (2009): Accounting Essentials for Hospitality Managers, 2nd Edition, Elsevier Ltd. Oxford			
Optional reading			
1.	Horngre, Ch.T., Sundem, G.I., Elliot Prentice Hall, Upper Saddle River, 1	tt,J.A.(1999) Introduction to Financijal Accounting, VII ed., New Jersey	
2.		roduction to Financial Accounting, VI ed., The McGraw Hill	
3.	Weygandt,J.J., Kimmel,P.D., Kiese	o,D.E. 8 (2008) VI ed. Financial Accounting A Focus on & Sons, Inc. Europe, Asia, Africa, Middle East	

	LIST OF TOPICS			
No.		Hours		
110.		L	E	S
1.	Introduction: Explanation of the curriculum, literature and examination methods; Development, definition and structure of accounting; Accounting principles and standards	2	2	0
2.	Main characteristics and fundamental steps of accounting process; Accounting documents, general ledger and chart of accounts	2	2	0
3.	"Statically" and "dynamically" defined accounting categories	2	2	0
4.	Accounts; Double-entry accounting; The rules of recording transactions on accounts	2	2	0
5.	Accounting for fixed assets: purchase, depreciation, sale	2	2	0
6.	Accounting for current assets: purchase, consumption, methods of assigning costs of inventory items, sale	2	2	0
7.	Recording specificities connected with other forms of current assets (except inventories); Accounting for liabilities and owner's equity	2	2	0
8.	Integral exercises - preparation for the first colloquium	2	2	0
9.	Concept and types of costs; Basic costs in the chart of accounts and their recording in the accounts	2	2	0
10.	Cost allocation depending on the business activity; Methods of calculation and costing	2	2	0
11.	Accounting recognition of expenses and their records; Accounting recognition of revenues and their records; Reporting income at the end of the accounting period	2	2	0
12.	The balance sheet and changes	2	2	0
13.	The income statement; Content and methods of preparing this report	2	2	0
14.	The cash flow statement; Methods of cash flow statement preparation; The statement in changes in equity	2	2	0
15.	Integral exercises - preparation for the second colloquium	2	2	0
	TOTAL HOURS	30	30	0

# OTHER RELEVANT INFORMATION

COURSE INFORMATION		
Course name		
	FINANCIAL INSTITUTIONS AND MARKETS	
Degree	Undergraduate	
Semester	Spring	
Recommended ECTS	5	
Course status	Elective	
Course leader	Meri Šuman Tolić	
e-mail	mstolic@unidu.hr	
COURSE DESCRIPTION		

## **Course content**

The course covers the following topics: 1. Financial system, 2. Financial markets, 3. Money Market, 4. The central bank, 5. Depository financial institutions (commercial banks, savings banks, leasing companies, products, risk management, control and stability systems), 6. Foreign exchange market and forex, 7 Capital market (primary and secondary, institutions and participants, instruments, securities, operations, trading, benchmark indicators), 8. Institutional investors (insurance companies, investment and pension funds), 9. Securities (stocks, bonds, financial derivatives), 10. International financial institutions (World Bank, International Monetary Fund, European Central Bank, European Bank for Reconstruction and Development), 11. Rating agencies, 12. International capital markets (New York Stock Exchange, London Stock Exchange, the Paris Stock Exchange, Frankfurt Stock Exchange and the Tokyo Stock Exchange)

# **Learning outcomes**

After completing the course and passing the exam students will be able to understand the structure and functioning of contemporary financial system, functions and organization of financial markets and institutions, their way of operating and financial instruments specific for particular financial markets and institutions, as well as to clearly perceive and react to changes in the environment that directly affect the operations of financial institutions and markets. Students will be acquainted with the theory, the fundamental knowledge and techniques applied in the financial sector. This allows them to acquire the specific knowledge and skills necessary for participation in the financial markets, which are applied in the practical part of the course by means of trade at virtual stock market and Forex.

TEACHING MODE			
⊠Lectures	⊠Consultations		
⊠Seminars and workshops	⊠Field work		
⊠Exercises	⊠Exams		
⊠Independent assignments			

×	dia and internet			
⊠Distance				
	EXAMINATION METHOD			
⊠ Oral	Other:			
⊠ Written				
⊠ Partial e	xam			
	READING			
Compulsor	y reading			
1.	Fabozzi, F. J., Modigliani, F., Jones, F. J., Ferri, M. G			cial Markets
	and Institutions, Third Edition, Pearson Education Int			2002
2.	Kidwell, D.S. et al., Financial Institutions, Markets an			
3.	Mishkin, Frederic S., The economics of money, banki			
	business school ed.(2nd ed.), Global ed., business school ed.(2nd ed.), Global ed.(2nd ed.),	ooi ea.(zna ec	ı.), Boston	[etc.]:
Optional re				
1.				
1.	LIST OF TOPICS			
			Hours	
No.				
No.		L	Hours	S
No.	Introductory lecture	L 2		
	Introductory lecture Financial system		E	S
1.	,	2	<b>E</b> 2	<b>S</b>
1. 2.	Financial system	2	2 2	<b>S</b> 0 0
1. 2. 3.	Financial system  Financial markets	2 2	2 2 2	0 0 0
1. 2. 3. 4.	Financial system  Financial markets  Money market	2 2 2	2 2 2 2	0 0 0

9. Capital market 2 2  10. Institutional investors 2 2  11. Insurance companies 2 2  12. Investment funds 2 2  13. Securities- shares and bonds 2 2	0 0
11. Insurance companies  2 2 12. Investment funds 2 2 2	
11. Investment funds 2 2	0
12.  Securities shows and hands	
13. Securities- shares and bonds 2 2	0
	0
14. Financial derivatives 2 2	0
15. International financial institutions 2 2	0
TOTAL HOURS 30 30	0

COURSE INFORMATION		
Course name		
	MANAGERIAL ECONOMICS	
Degree	Undergraduate  Undergraduate	
Semester	Spring	
ECTS points	6	
Course status	Compulsory	
Course leader	Perica Vojinić, Asst. Prof.	
Department, room no		
Phon	•	
e-ma		
Course assistant/associate	-	
Department, room no	)	
Phon	e -	
e-ma	il   -	
	COURSE DESCRIPTION	
Course content		
forecasting; Production theory and e	timization Techniques; Demand theory, demand estimation, and demand stimation; Cost theory and estimation; Market Structure: Perfect Structure: Monopolistic Competition and Oligopoly; Pricing strategies; t Decisions	
Learning outcomes		
of the firm; utilise cost theory in ord	nd changes in demand; apply production theory in production management er to identify short-term and long-term decisions of the firm; describe market equilibrium; apply theoretical knowledge in decision making under	
	TEACHING MODE	
⊠Lectures	⊠Consultations	
☐Seminars and workshops	□Laboratory	
⊠Exercises	□Field work	
⊠Independent assignments	⊠Mentoring	
⊠Multimedia and internet	⊠Exams	
☐Distance learning		
	EXAMINATION METHOD	
☐ Oral	Other:	
⊠ Written		
⊠ Partial exam		
	READING	
Compulsory reading		
	Managerial Economics – Principles and Worldwide Applications, Oxford	
	s, New York, 2015.	
2. Wilkinson, N., University Pres	Managerial Economics: A Problem Solving Approach, Cambridge s, 2005.	
Optional reading		
1. Samuleson, W. 2012.	F., Marks, S. G., Managerial Economics, 7th edition, John, Wiley & Sons,	
	Microeconomics, University of California, 6th edition, Berkeley, 2011.	
	OF TOPICS	
No	Hours	

		L	E	S
1.	Nature, scope and methods of managerial economics	2	2	0
2.	The theory of the firm	2	2	0
3.	Optimization Techniques	2	2	0
4.	Demand Theory	2	2	0
5.	Demand Estimation	2	2	0
6.	Demand Forecasting	2	2	0
7.	Production Theory and Estimation	2	2	0
8.	Cost Theory and Estimation	2	2	0
9.	Market Structures: Perfect Competition, Monopoly, and Monopolistic Competition	2	2	0
10.	Oligopoly and Game Theory	2	2	0
11.	Pricing Strategies	2	2	0
12.	Pricing in Practice	2	2	0
13.	The Role of Government in the Economy	2	2	0
14.	Risk Analysis	2	2	0
15.	Long-Run Investment Decisions	2	2	0
	TOTAL HOURS	30	30	0

45

Course name		
	CROATIAN TAX SYSTEM	
Degree	Undergraduate	
Semester	Spring	
Recommended ECTS	5	
Course status	Elective	
Course leader	Meri Šuman Tolić	
e-mail	mstolic@unidu.hr	
COURSE DESCRIPTION		
Course content		

1. Theoretical framework of modern states' tax systems, 2. Tax terminology and elements of taxation, 3. Types of taxes, 4. Normative regulation of taxes in the Republic of Croatia, 5. The Croatian tax system, 6. National taxes: value added tax, corporate income tax (profit tax), special taxes and excise duties, 7. Joint tax: income tax, 8. County taxes: inheritance and gift tax, the tax on road motor vehicles, vessels and tax on coin operated entertainment machines, 9. City or municipal taxes: surtax on income tax, consumption tax, tax on holiday houses, tax on the use of public areas and real estate transfer tax, 10. Tax winnings from games of chance and fees for organizing games of chance (lottery games, casino games, betting games, fees for organising slot machine games and occasional one-time games of chance and fees for organizing award games, 11. Croatian customs system and regulations, 12. Social contributions in Croatia, 13 Responsibilities of state agencies in the implementation of tax policy, 14. Tax aspects of international business, 15. Avoidance of double taxation 16. European union tax system: harmonization of taxation systems and policies of EU member states, 17. Prevention of tax competition among EU member states.

# **Learning outcomes**

After completing the course and passing the exam students will be able to: define and explain the importance of the tax system in modern states, distinguish, define and explain the basic concepts in the field of taxation, explain, distinguish, interpret and compare various theoretical approaches and characteristics of the Croatian tax system and tax systems of EU member states, to analyze and explain phenomena related to the collection of public revenues, define, analyze and explain the impact of the tax system on business and enterprise competitiveness, the tax burden on citizens, the fiscal capacity of local and regional governments and the role of tax policy in the Croatian economic policy. Students are expected to develop: general competencies (identifying the key elements required for a systematic analysis of the tax systems of modern states which extend the knowledge acquired in the course of the Public Finance) and specific competencies (interpretation of the basic characteristics of the tax system, the evaluation of the impact of tax systems of modern states on the

relevant economic categories).				
TEACHING MODE				
⊠Lectures		⊠Consultations		
⊠ Seminars	s and workshops	□Field work		
⊠Exercises	S	⊠Exams		
⊠Independ	lent assignments			
⊠Multime	dia and internet			
□Distance learning				
EXAMINATION METHOD				
⊠ Oral		Other:		
⊠ Written				
⊠ Partial exam				
READING				
Compulsory reading				
1.	Kesner-Škreb, M., Kuliš, D.	, A citizens' guide to taxation, Institut za javne financije,		
	Zagreb, 2010.			
2.	Detailed information on EU	tax and customs policies (available at:		

3.	http://ec.europa.eu/taxation_customs/index_en.htm); Promoting the internal market and economic growth. Toy	vorde eimn	la fair and	afficient	
3.	taxation in the European Union. (available at: http://europhttp://europa.eu/!bY34KD)				
Optional r					
1.	LIST OF TOPICS				
No.			Hours		
		L	E	S	
1.	Theoretical framework of modern states' tax systems	2	2	0	
2.	Tax terminology and elements of taxation	2	2	0	
3.	Types of taxes	2	2	0	
4.	Normative regulation of taxes in the Republic of Croatia	2	2	0	
5.	National taxes: value added tax, corporate income tax (profit tax), special taxes and excise duties	2	2	0	
6.	Joint tax: income tax	2	2	0	
7.	County taxes: inheritance and gift tax, the tax on road motor vehicles, vessels and tax on the coin operated entertainment machines	2	2	0	
8.	City or municipal taxes: surtax on income tax, consumption tax, tax on holiday houses, tax on use of public areas and real estate transfer tax	2	2	0	
9.	Croatian customs system and regulations	2	2	0	
10.	Social contributions in Croatia	2	2	0	
11.	Responsibilities of state agencies in the implementation of tax policy	2	2	0	
12.	Tax aspects of international business	2	2	0	
13.	Avoidance of double taxation	2	2	0	
14.	European union tax system: harmonization of taxation systems and policies of the EU member states,	2	2	0	

15. Prevention of tax competition among the EU member states.			2	0			
	TOTAL HOURS 30 30 0						
	OTHER RELEVANT INFORMATION						
Click here	Click here to enter text.						

COURSE INFORMATION			
Course name			
	INTERGOVERNMENTAL FISCAL RELATIONS		
Degree	undegraduate		
Semester	Spring		
Recommended ECTS	5		
Course status	Elective		
Course leader	Meri Šuman Tolić		
e-mail	mstolic@unidu.hr		
MODULE DESCRIPTION			

## **Course content**

1. Fiscal Federalism, 2. Decentralization: theoretical framework 3. Types of decentralization, 4. Fiscal decentralization, 5. The structure of the Croatian public sector, 6. The assignment of expenditure responsibilities among different government levels, 7. The assignment of revenue sources among different government levels, 8. Fiscal capacity of subnational units, 9. Fiscal autonomy of local units, 10. Subnational budgets and capital revenues, 11. Public private partnership, 12. Fiscal equalization, 13. Subnational borrowing, 14. EU Regional Policy, 15. Fiscal decentralization in Croatia

# **Learning outcomes**

After completing the course and passing the exam students will be able to:- perceive the importance and complexity of intergovernmental fiscal relations in contemporary states and assess and evaluate the institutions and policies of local public financing;- distinguish, define and explain the basic concepts in the field of fiscal decentralization;- explain, differentiate, critically interpret and compare the characteristics of the Croatian fiscal system and the system of EU member states;- analyze the assignment of expenditure responsibilities among levels of government;- analyze the subnational revenue sources and critically assess the significance of fiscal autonomy and fiscal capacity of local units on the success of the implementation of the decentralization process;- analyze and critically assess the impact of decentralization on the development determinants. Students are expected to develop: general competencies (identifying the key elements necessary for a systematic analysis of intergovernmental fiscal system of contemporary states which extend the knowledge acquired in the course Public Finance) and specific competencies (interpretation of the main characteristics of the financing of lower levels of government, the distribution of powers between the state levels, evaluation of the impact of decentralization of modern states in relevant economic categories).

TEACHING MODE				
⊠Lectures	⊠Consultations			
⊠Seminars and workshops	□Field work			
⊠Exercises	⊠Exams			

⊠Independ	lent assignments						
⊠Multimedia and internet							
□Distance	learning						
	EXAMI	NATION METHOD					
⊠ Oral		Other:					
⊠ Written	⊠ Written						
☐ Partial e	xam						
		READING					
Compulsor	y reading						
1.	Veiga, L., Kurian, M.and A	Ardakanian, R., Intergovernr	nental Fisc	cal Relation	ns, Springer,		
	2015., ISBN 978-3-319-062	_			, a r		
2.		ernment Borrowing: Risks an	nd Reward	s, A Repor	t on Central,		
	OSI/LGI, 2004, ISBN: 963	9419 51 6					
Optional re	ading						
Websites: Council of Europe (http://www.coe.int), European Commission (http://europa.eu.int), Eurostat (http://epp.eurostat.cec.eu.int), International monetary fund (http://www.imf.org), The Organisation for Economic Co-operation and Development - OECD (http://www.oecd.org/tax/federalism/); OECD Fiscal decentralization database (http://www.oecd.org/tax/federalism/oecdfiscaldecentralisationdatabase.htm), World Bank Group (http://www1.worldbank.org/publicsector/decentralization/fiscal.htm)							
	LIST OF TOPICS	}					
No.				Hours			
140.			L	E	S		
1.	Fiscal Federalism		2	2	0		
2.							
	Decentralization: theoretical framew	ork	2	2	0		
3.	Decentralization: theoretical framew  Types of decentralization	ork	2	2	0		

	OTHER RELEVANT INFORMATION			
1.5.	TOTAL HOURS	30	30	0
15.	Fiscal decentralization in Croatia	2	2	0
14.	EU regional policy	2	2	0
13.	Subnational borrowing	2	2	0
12.	Fiscal equalization	2	2	0
11.	Public private partnership	2	2	0
10.	Subnational budgets and capital revenues	2	2	0
9.	Fiscal autonomy of local units	2	2	0
8.	Fiscal capacity of subnational units	2	2	0
7.	The assignment of revenue sources among different government levels	2	2	0
6.	The assignment of expenditure responsibilities among different government levels	2	2	0
5.	The structure of the Croatian public sector	2	2	0

		COURSE INFORMATION				
Course nai	me					
C		INTERNATIONAL MARKETING				
Semester		Spring				
ECTS poin		6				
		Compulsory				
Course lea		Marija Martinović PhD	. F	_		
	Department, room no.	Department of Economy and Business Economy 020445938				
	Phone e-mail	marija.martinovic@unidu.hr				
Course ass	istant/associate		an juniar ano 110 C unitum			
Course ass	Department, room no.	_				
	Phone	<del>-</del>				
	e-mail	_				
	C IIIdii	COURSE DESCRIPTION				
Course cor	ntent					
The course	covers international comp	etitiveness issues, competitiveness stra	tegies, bar	riers and re	estrictions in	
		ons that seek to reduce these barrie				
different as	spects of the international	environment, foreign market research	and ways	of entering	the foreign	
markets are	analysed.					
Learning of						
		ill be familiar with the functioning of i				
		rship policy in an international comp				
		ational market research and the creation	on of a spe	ecific strate	gy for entry	
into the san	ne.					
		TEACHING MODE				
	s and workshops	□ Laboratory				
⊠Exercises		☐Field work				
^	lent assignments	□Mentoring				
⊠Multime	dia and internet	□Exams				
□Distance	learning					
		EXAMINATION METHOD				
☐ Oral		Other:				
⊠ Written						
□ Partial e	xam					
		READING				
Compulsor	y reading					
1.	Ţ Ţ	raham (2010), International marketing,	McGraw H	Iill, Interna	tional	
	edition	<b>9</b>				
Optional re	ading					
1.		2009), Global Marketing, McGraw Hill,				
2.		14), International Business: Competing	in the Glol	bal Market <sub>l</sub>	place,	
2.	McGraw Hill					
	LIST OF	TOPICS	ı			
No.			-	Hours		
			L	E	S	
1.	International Marketing: c	lefinition and challenges	2	2	0	

2.	International market competitiveness	2	2	0
3.	Marketing Strategies for Raising Competitiveness.	2	2	0
4.	International Economic Organizations and Integrations.	2	2	0
5.	Economic environment	2	2	0
6.	Political environment	2	2	0
7.	Legislative environment	2	2	0
8.	Cultural environment	2	2	0
9.	Foreign Market Research	2	2	0
10.	Foreign Market Entry Strategies	2	2	0
11.	Products and services in international markets	2	2	0
12.	International pricing strategies	2	2	0
13.	International distribution strategies	2	2	0
14.	International promotion	2	2	0
15.	Public relations	2	2	0
	TOTAL HOURS	30	30	0
	OTHER RELEVANT INFORMATION			

COURSE INFORMATION				
Course name				
	MACROECONOMICS II			
Semester	Spring			
ECTS points	6			
Course status	Compulsory			
Course leader	Marija Bečić, Assistant Professor			
Department, room no	Department of Economics and Business Economics			
Phon				
e-ma	d marija.becic@unidu.hr			
Course assistant/associate				
Department, room no				
Phon				
e-ma				
	COURSE DESCRIPTION			
Course content				
	roeconomic analysis; Expectations: basic tools; Expectations, Consumption			
	Expectations; Expectations, Output, and Policy; The Time Consistency of			
	Openness in Goods and Financial Markets; IS-LM model of an open			
	hange rate regimes. Growth and Growth models; Long-term growth			
	theories. Business cycles; Business cycles characteristics; Cyclical			
	eles; Business cycle theories; Depressions and crisis; Inflation.			
Learning outcomes	all and the comment of the description of the control of the contr			
	ssing the exam, students will acquire a theoretical knowledge of advanced			
	capable of using IS-LM model, as well as of conducting a qualitative ets, exchange rates, business cycles and economic growth. Furthermore,			
	ing and defining the basic principles of advanced macroeconomics.			
students will be able of critical tilling	TEACHING MODE			
⊠Lectures	⊠Consultations			
☐ Seminars and workshops	☐ Laboratory			
⊠Exercises	□Field work			
⊠Independent assignments	⊠Mentoring			
⊠Multimedia and internet	⊠Exams			
⊠Distance learning				
	EXAMINATION METHOD			
	Other:			
⊠ Written				
⊠ Partial exam				
	READING			
Compulsory reading				
	and Johnson, D.R. (2013), Macroeconomics, Sixth Edition, Prentice			
Hall, Pearson	Education			
,	G. (2003) Macroeconomics, Fifth Edition, Worth Publishers, New			
York				
Optional reading				
	lvanced Macroeconomics, McGraw-Hill, New York, 1996			
	OF TOPICS			
	Hours			
No.	I F S			

	TOTAL HOURS OTHER RELEVANT INFORMATION	30	30	0
15.	High Inflation	2	2	0
14.	Depression and crisis	2	2	0
13.	Business cycles forecasting	2	2	0
12.	Business cycles theories	2	2	0
11.	Business cycles	2	2	0
10.	Growth theories assessment	2	2	0
9.	Lon-Term Growth Determinants – comparison of different theories	2	2	0
8.	Economic Growth and Growth Models	2	2	0
7.	International Trade Theories II	2	2	0
6.	International Trade Theories I	2	2	0
5.	The IS-LM model in the open economy	2	2	0
4.	Output, the Interest Rate, and the Exchange Rate	2	2	0
3.	Openness in Goods and Financial Markets	2	2	0
2.	Financial Markets and Expectations; Expectations, Output, and Policy	2	2	0
1.	Expectations: The Basic Tools; Expectations, Consumption, and Investment	2	2	0

COURSE INFORMATION					
Course name					
	TOURISM MARKETING				
Semester	Winter				
ECTS points	5				
Course status	Elective				
Course leader	Iris Mihajlović Ph.D., Assistant Professor				
Department, room no.	Department of Economics and Business Economics; EK - 11				
Phone	020 445 930				
e-mail	iris.mihajlovic@unidu.hr				
Course assistant/associate					
Department, room no.					
Phone					
e-mail					
	COURSE DESCRIPTION				
Course content	Course content				

Special features of the tourist market, specifics of tourist services, tourism supply holders, service providers and tourism demand. Needs, preferesnces, tourist requests. Marketing activities at the micro and macro level. Understanding the marketing process in hospitality, hotel industry and tourism. Management strategies for service providers. The role of marketing in strategic planning. The development of marketing opportunities and strategies in tourism. Marketing Information System and tourism research. Behavior of tourists when buying. Segmentation of the tourist market, selection of target markets and positioning on the tourist market. Development of marketing sphere in hospitality, hotel industry and tourism. Product management, brand decisions, building quality-based tourists loyalty. Internal marketing. Determining product prices in hospitality, hotel industry and tourism. Distribution channels on the tourist market, travel agents, tour operators, specialists, hotel representatives, consortium, internet. Target market communication. Advertising, public relations, sales promotion, personal sales. E-marketing in hospitality, hotel industry and tourism. Destination Marketing. Marketing plan. Application and control of marketing efforts - organization, implementation, evaluation and control of marketing activities. Models of markieting organization in companies doing business in tourism.

# **Learning outcomes**

After completing the course and fulfilling obligations, students will be able to: understand the crucial role of marketing management in tourism; - define the needs and preferences of tourists, the values they expect by creating quality satisfaction; manage with differentiation, manage quality of service, manage employees who create services; manage demand, customer relationships; - collect marketing information and use them when making business decisions; - identify segments in the tourist market and choose the target market; - create a tourist product building the recognizable brand, successful positioning in the market;- manage tourist product costs; - manage distribution channels; promote tourism products;- develop destination marketing; create marketing plan in the enterprise in tourism as well as at tourist destination level

TEACHING MODE			
□ Lectures	⊠Consultations		
⊠ Seminars and workshops	□Laboratory		
□Exercises	⊠Field work		
	X Mentoring		
☐Multimedia and internet	⊠ Exams		
☐Distance learning			
EXAMINATION METHOD			
☐ Oral	Other:		

⊠ Writte	n			
	al exam			
	READING			
Compulsor				
1.	Kotler, P.T., Bowen, J.T. Makens J., Baloglu, S. (2 Tourism, 7th Edition, Pearson. USA.	·		
2.	Middleton, V. T. C., Clarke, J. (2002). Marketing in Heinemann. Oxford	n Travel and	l Tourism,	Butterworth
3.	Pike, S., Destination Marketing, second edition, Routle	edge, Nex Yo	ork, 2016	
Optional re				
1.	Cohen, S. A., Prayag, G. Moital, M. (2014). Consumer influences and opportunities, Current Issues inTourism			
2.	Ritchie, B.W., Burns, P., Palmer, C. (2005.). Tourism Integrating Theory With Practice, CABI Pub.Cambridg		thods:	
3.	Sindell, K.(2000). Loyalty Marketing for the Internet	Age — How		
	Serve and Retain Customers in an Ecommerce Environ	ment, Chica	go, Dearbo	rn Trade,
	LIST OF TOPICS		TT	
No.		L	Hours E	S
		L	E	8
1.	An introductory lecture. Special features of the tourist market.	2	2	0
2.	Needs, preferences, tourist requests: percieved values for clients	2	2	0
3.	Features of services. Specifics of services in marketing of hote companies. Delivering values to the consumers	2	2	0
4.	Service quality management in the hotel industry. Managemen strategies for companies in tourism market.	t 2	2	0
5.	The role of marketing in strategic planning process	2	2	0
6.	Marketing environment	2	2	0
7.	Consumer behvaior when buying tourism products	2	2	0
8.	Marketing Information System (MIS) and Marketing Research	n 2	2	0
9.	The process of market segmentation, targeting and positioning on the tourism market	2	2	0
10.	Product management in the tourist market, Pricing strategies	2	2	0
11.	Customer Relationship Management. Internal marketing, empowering loyalty via quality	2	2	0

12.	The communication process and the promotion policy	2	2	0
13.	Distribution channels, criteria of selection an optimal modality selection criteria	2	2	0
14.	Internet Marketing, Data-Dedicated Marketing and Direct Marketing	2	2	0
15.	Destination Marketing	2	2	0
TOTAL HOURS		30	30	0
OTHER RELEVANT INFORMATION				